



Tour Participant Terms and Conditions

*Hidden Gems of England Mystery Tour
September 2-8, 2024*

\$4,795 USD per person (based on double occupancy)
\$5,795 USD for a single occupancy rate (limited availability)

This is a land-only package. Airfare to and from the United Kingdom is NOT included.

Inclusions:

- 14 superior meals
- 6 nights of deluxe accommodations
- Superior motor coach transportation between tour destinations
- Guides, tours, and admission fees at tour venues

Special Extras included in your itinerary:

- Curator/expert led tours at various times
- Wine included with all group dinners
- Snacks at various points throughout the tour
- Welcome goodie bag with various gifts/niceties

Exclusions:

- Airfare to/from the United Kingdom
- Meals over and above the 14 included in the tour package
- Personal expenses
- Beer, cocktails, and mixed drinks
- Tour medical insurance (this may be purchased via Transcendent Travel for a fee - see below)

Passports:

Every tour member must have a valid passport that will be in effect for at least six months after the date of the conclusion of the tour.

Important notes:

Space is extremely limited on this tour, and because of the exclusivity of the included events, we are unable to add participants once the maximum has been reached.

Should you wish to add additional hotel nights prior to or at the conclusion of the tour, please advise Transcendent Travel of this when making your tour reservation.

All pricing is based on double occupancy. Upon request, we will make every effort to match a single customer with another party interested in sharing a room.

Due to the exclusive nature of the hotels involved, including hotels with a limited number of rooms, we are only available to offer a limited number of single occupancy rates. Those are available on a first-come, first-serve basis at \$5,795 USD.

Please Note: Single rooms in the United Kingdom are often much smaller than double rooms. Paying a single supplement does not guarantee you a full-size double room.

We will do our best to accommodate mobility requests and needs. Because of the age of many of the buildings on the itinerary, there will not be an elevator at every stop nor in every hotel.

Each day will involve a good deal of walking, and ability to maneuver steps. Please make us aware of any special needs when booking. While Transcendent will make reasonable efforts to do so, we cannot guarantee that we will be able to accommodate special needs.

At the time of booking, please inform us of any special dietary requests (vegetarian, allergies, etc.). While Transcendent will make reasonable efforts to do so, we cannot guarantee that we will be able to accommodate special requests.

As a tour participant, you agree that your image may be used by Transcendent Travel in any way deemed appropriate, but not limited to, publication in newspapers, magazines, and other print media, use in broadcast media, television or video projects, publication via the Internet, and use in marketing materials used by Transcendent.

Tour pricing is based on an exchange rate of \$1.30 to the UK pound. Should the exchange rate rise above \$1.60 to the pound within 120 days prior to the start of the tour, Transcendent reserves the right to bill each tour participant an additional \$500 USD in order to cover the additional expense.

Payments:

Transcendent Travel is pleased to offer several payment options. The options will be governed in part by the date you book your tour and the date the tour commences. Please refer to our website: "transcendent-travel.com" or call us at 1.866.654.7508.

No order/reservation will be processed without the first payment. Should any payment be in arrears more than one payment period and no payment arrangement entered into Transcendent reserves the right to cancel a passenger's participation in the tour and to retain all payments to-date.

Form of payment:

All forms of payment are available at no extra charge.

Check or money order: all such payments should be made out and mailed to:

Transcendent Travel Services, LLC

P.O. Box 3181 | New York, NY 10185-3181, USA

Credit/debit card payments may be made by calling 1.866.654.7508 or online at www.transcendent-travel.com.

Refunds:

We want you to feel comfortable when booking a tour with Transcendent Travel, so we have a flexible ***Cancel for Any Reason*** policy up until 90 days prior to the tour departure date. Deposits and tour payments will not be refunded for any cancellations received by Transcendent less than ninety (90) days prior to the start of the tour.

Right to reschedule:

Should world conditions affect the staging of the tour (e.g., natural disasters, including, but not limited to, pandemics; war; terrorism), Transcendent Travel reserves the right to schedule the tour to a later

date. In the event a tour participant is not willing to reschedule, and it is within 90 days of the tour start-date, all deposits and/or tour payments will be returned to such tour participant who has signed up, less any non-refundable expenses actually incurred by Transcendent (e.g., hotel deposits).

Health and safety:

The health and safety of our customers is always our top priority. Each tour will have Covid-19 guidelines in place based on local requirements. As local ordinances may be updated regularly, we will share any changes to our policies closer to the tour start date. We reserve the right to update these on an ongoing basis per the available data and recommendations of local authorities. If borders are closed or we have any doubts about the health and safety of a destination and cannot operate a tour, we will give you first notice on a later set of dates. Any refunds will be determined in accordance with our Worry-Free Travel and Right-To-Reschedule Policies noted above.

Tour guide:

Should the original tour director be unable to lead the tour on behalf of Transcendent Travel, Transcendent reserves the right to engage another competent tour director to lead and execute the tour.

Substitutions:

Transcendent recognizes that circumstances occur where it may be necessary to cancel participation in the tour. Substitutions are encouraged so that cancellation fees can be avoided. For substitutions made within 30 days of a tour date, an additional substitution fee of \$500 USD will apply.

Itinerary variation:

Transcendent Travel reserves the right, in its sole discretion, to vary itineraries and/or destinations and to substitute hotels if circumstances warrant. Venues, attractions, and destinations may be adjusted or modified at the sole discretion of the tour planners and Transcendent. Should a participant miss meeting the start of the tour or any event during the tour duration all financial responsibility to catch up with the tour will fall on the participant.

Not included in tour price:

Those items listed in the exclusions, as well as laundry, valet service, food not included, after-hours tea, coffee, alcoholic beverages or other expenses of a personal nature or any other items not specified on the itinerary are not included in the tour price.

Responsibility:

The responsibility of Transcendent Travel Services, LLC is strictly limited. Transcendent and its partners, co-venturers, or promoters of the tour are not liable for (i) delays, losses, changes in routing, hotels, transportation services, and/or sightseeing or accidents incurred by said persons or operators to passengers and baggage from whatsoever cause and/or (ii) delays, losses or damages incurred or suffered including but not limited to monetary losses and physical and mental injuries as a result of any tour participant contracting any illness or injury while on the tour and/or any interruption or cancellation of the tour including without limitation losses arising from arrangements for early arrivals, late stays and/or personally arranged tours. Transcendent also reserves the right to change the routing, hotels, and/or sightseeing and any service offered, should local conditions in our opinion warrant; the extra cost, if any, must be paid by the passengers. The right is reserved to refuse any person on this tour. The transportation companies concerned are not responsible for any act or omission or event during the time passengers are not on board their conveyances. This passage contract in use by the carriers concerned when issued shall constitute the sole contract between the carrier(s) and the purchasers of the tour and/or passengers. All additional expenses caused by war,

natural disasters, landslides, strikes, weather delays, illness or accidents are the responsibility of the passengers.

The worldwide COVID-19 coronavirus pandemic remains ongoing and for this reason, and other reasons not reasonably foreseeable at this time the tour may be interrupted, amended, revised, rescheduled, or cancelled by Transcendent Travel at any time. You acknowledge and agree that: (a) if for reason not as a result of Transcendent's fault the tour is interrupted, amended, revised or cancelled from the first day of the tour; or, (b) if at any time during the tour you are infected by COVID-19 and/or are required to quarantine you will not receive any refund, compensation, or reimbursement of any monies paid for the tour.

This tour participant agreement ("Agreement") amends, supersedes, supplants, and replaces all prior agreements, literature, representations, and advertisements whether written or oral (the "Tour Information") relating to the tour. In the event of a conflict between the Tour Information and this Worry-Free Travel and Right-to-Reschedule Policies Agreement the terms and conditions of this Agreement shall govern.

Insurance:

For an additional \$200 USD fee per traveler, we are pleased to offer our customers medical insurance as we travel together. Travel Medical Insurance is highly recommended and may be purchased directly from Transcendent Travel.

Medical Insurance via Transcendent covers the following:

Medical Coverage up to \$50,000 USD

Accidental Death and Dismemberment (AD&D) \$25,000 USD for Primary & Spouse; \$5,000 USD for Dependent Children

Emergency Medical Evacuation/Repatriation \$500,000 USD

Emergency Medical Reunion \$50,000 USD

Return of Mortal Remains Up to \$50,000 USD

The purchase of medical insurance is optional, but highly recommended. We will be pleased to answer any questions you have about this coverage and will provide you with a copy of the policy.

***This policy does not cover participant cancellation.**

Should you choose NOT to purchase the insurance, any fees or costs incurred by the individual traveler that otherwise would have been covered by insurance are the responsibility of the individual traveler. In addition, Transcendent Travel is not liable for any charges not covered by the insurance policy/vendor. Should you elect to purchase travel insurance, the terms of the policy will dictate whether, and to what extent, coverage for any financial loss may exist under the circumstances. All insurance inclusion and exclusion information will be provided to the traveler in advance of travel.